



Last update : 18/01/2021

Privacy Policy

1 General

LiLa Luxembourg respects your right to privacy. This Privacy Policy is designed to provide you with important information about our use of personal data as required by the GDPR. We take the security and privacy of our customers very seriously. We do not share any information with third parties, nor do we collect or retain any information other than that necessary for us to provide our services to you. By using our website, you are accepting the practices described in this privacy policy.

2 Personal Data

LiLa Luxembourg will store the following data:

- Information that you provide during any voluntary or mandatory registration process (such as first and last name, company name, email address, phone number, billing address or credit card information), when you email us or when you use our services.
- Information about your class attendance and membership status.
- Payment information that you provide to us through our website or otherwise when you purchase some of our products or services, including credit card data.
- Your IP Address (may be recorded by a web server when you use our website).
- Personal data may be used to identify trends in popularity of our classes and membership levels.

We may use this data to offer you special offers via email if you have actively opted in to receive email notifications.

3 Cookies

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. By continuing to browse our website, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

4 Other sites and social media

If you follow a link from our website, application or service to another site or service, this Privacy Policy will no longer apply. We are not responsible for the information handling practices of third party sites or services and we encourage you to read the privacy policies appearing on those sites or services.

5 Online Classes

We use zoom for all our online classes. You will be required to have your own zoom account to attend.

Zoom ensures your data is secure at all time, for full details please visit the Zoom privacy policy on their website.

Please note the live-stream classes are recorded. At the beginning of the class, all participants are required to be on « mute » so that they are not appearing on the recording. While we make every endeavour to ensure your privacy, LiLa Luxembourg cannot be held responsible if you do not comply and therefore appear on the recording.

6 Changes to the privacy policy

From time to time, it may be necessary for us to review and revise this policy. We reserve the right to change our policy at any time and, should this occur, the amendment will be posted on our website.

7 Changes, removal of data or questions

Under GDPR, individuals have a right to request what data is held on them (known as Subject Access Request). We are obliged to provide this information within 30 days.

If you have any questions regarding your data or this Privacy Policy or in case you would like to correct, add or remove the collected data we hold for you, please contact us :

via email : info@lilaluxembourg.com

or by post at:
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L-4974 Dippach
Luxembourg