



Last update : 06/05/2021

Terms and conditions

1 General

LiLa Luxembourg has its official seat at 4, rue Eckerbiere, L-4974 Dippach, Luxembourg and is listed in the Trade Register under B250363.

These terms and conditions apply to the classes organised by LiLa Luxembourg.

LiLa Luxembourg offers online livestream and recorded yoga classes of thirty (30) minutes via Zoom. Classes are taught by 200 hours certified yoga teachers.

Information published on this website is provided for the use of its visitors and although we have taken care to ensure technical and factual accuracy, some errors may occur.

No guarantee is given for completeness of information on this website.
We may alter the information on the website from time to time.

2 Class packages

All packages are for Early Morning yoga classes given Monday to Friday at 6.30 or 8.30 CET.

The Discovery Pass is an introductory offer for new members. It is available as a one time offer only per person. This pass allows you to attend the early morning yoga classes during one week at the time of your choice (6.30 or 8.30 CET)*. The Discovery Pass is valid for one (1) week after the date of subscription.

The 12 Class Pass allows the holder to twelve (12) yoga classes at a time of their choice (6.30 or 8.30 CET)* and is valid for a duration of two (2) months after the date of purchase. The 12 classes need to be attended within 2 months after the purchase. Suspension required due to injury or prolonged illness will fall under the Suspension Policy.

The Monthly Pass allows the holder a daily class at a time of their choice (6.30 or 8.30 CET)* for a month and includes a recording of the classes available for three (3) days after the class. The Monthly Pass is valid for one (1) month after the date of purchase. Suspension required due to injury or prolonged illness will fall under the Suspension Policy.

The activation date of your pass is the date of subscription (Discovery Pack) or the date of the purchase (any other pass).

All passes are non-transferable and may not be shared.

In the case of unforeseen circumstances beyond our control, resulting in LiLa Luxembourg not being able to provide its online live classes, no extension of pass nor compensation will be given. However, credit or pass extension will be granted for classes we are unable to perform due to management reasons.

LiLa Luxembourg is not liable to refund, transfer or offer compensation of any kind for classes that are late.

* Please note that on Luxembourg public holidays, only the 8.30 class will be available.

3 Payment and prices

To register and purchase from the LiLa Luxembourg online booking system, you must be over eighteen (18) years of age.

All yoga classes must be paid for before they are taken. Payments can be made through the LiLa Luxembourg website.

All purchases are final. We do not offer refunds or transfers on services or products in the case of a change of mind, injury, illness, change of address or any other reason.

LiLa Luxembourg reserves the right to change the prices without notice. Any changes will be communicated through the website.

LiLa Luxembourg is in no way responsible for additional bank fees that you may incur from your bank. Bank fees are under the terms and conditions of contractual agreements that are set up between you and your bank.

4 Booking policy

To be able to receive the Zoom link for each individual class and participate, it is your responsibility to book each class you wish to take. It will be your responsibility to ensure that the Zoom application is installed on your device.

Classes must be booked online in advance at least three (3) hours before the class.

Booking cannot be done by phone, email or social media. A notification including the Zoom meeting link will be sent to you by email once you are confirmed. Payment for classes must be received prior to being able to book.

Every possible effort is made to deliver classes and services on time as advertised.

However, the schedule is subject to change or cancellation without notice.

We reserve the right to cancel the 6.30 class if no participant has signed up for the class by 22.00 on the previous evening.

5 Cancellation policy

Cancellations policy applies to 12 Class Pass only.

Cancellations must be made via the online booking system up to 12 hours before the class starts. Cancellations will not be accepted via phone, email or social media.

The credit can then be used to book another class within the validity period of your pass (see point 2 for validity period).

No credit will be given for cancellations made less than 12 hours before the class starts or for no-shows.

6 Suspension policy

All holders of a 12 Class Pass, Monthly Pass have the right to suspend their pass in the event of prolonged illness or injury under the following conditions:

The suspension is minimum 2 weeks and maximum 3 months. Medical suspensions can be requested for a maximum of 3 months upon submission of a medical certificate. The certificate shall mention a start and an end date. The suspension has to be taken in one go.

Requests for medical suspension shall be submitted by email at **info@lilaluxembourg.com** a maximum of 5 working days after the date of the medical certificate.

7 Liability

By voluntarily engaging in our yoga classes, you agree that you do so at your own risk, assuming all risk of injury to yourself and agree to release and discharge our teachers from any and all claims or causes of action, known or unknown.

All participants agree to release and discharge LiLa Luxembourg, its owners, managers, and teachers from any liability regarding any physical injury to self and all claims or causes of action, known or unknown.

Before joining we recommend you to consult a doctor if you are not sure that you are in good health, if you suffer from a serious or a chronic medical condition or if you are pregnant.

Although our classes are designed to be accessible for most people, by taking part in our online classes, you acknowledge that yoga practice may be physically strenuous, and you voluntarily participate in them with full knowledge that there could be a risk of personal injury. If you are aware of any medical condition that could affect your yoga practice, please inform the yoga teacher before the beginning of the class.

If you experience any pain or discomfort during the practice, you should listen to your body, adjust the posture or stop all together. Take breaks and/or omit poses or sequences that are not suitable for you. If you feel dizzy, light-headed, faint, or if you experience any other discomfort, stop exercising immediately and consult a medical doctor. You are responsible for your condition during your practice. Exercise within your limits. Never force, strain, or practice through pain.

Seek attention and advice as appropriate. In order to avoid injuries, select a well-lit area with enough free space around you.

LiLa Luxembourg does not warrant the information on this website in any way and in particular no warranty is given that the website, its contents, hypertext links, newsletters or any other communication are virus free or uncontaminated. You are advised to make your own virus checks and to implement your own precautions in this respect.

LiLa Luxembourg excludes all liability for contamination or damage caused by any virus or electronic transmission.